

Supported Platforms

TOEFL® YS, TOEFL ITP®

Effective July 1, 2026

The ITS web-based architecture relies on the operating system and web browser components for system configuration. You will find varying degrees of compatibility with browsers, operating systems, and delivery methods not listed in the table below depending on your program's features and software.

Other factors such as (but not limited to) computer hardware, monitor display settings, and Internet connection speed/stability can affect the user experience, but will not affect the functionality of the ITS architecture or systems.

Before beginning setup, verify that your equipment meets the requirements described below. If they do not meet the minimum system requirements, your institution will not be able to administer the test.

Secure Test Delivery (non-BYOP)	
Windows®	Windows® 10.0+, Microsoft Edge® browser‡ <i>The latest version of Windows® products can be downloaded from the Microsoft Download Center.</i>
Mac®	MacOS Ventura 13.7+, Safari® browser 16.6+ <i>The latest version of Mac® products can be downloaded from the Mac Support site.</i>
iPad®	Apps (App Store): TOEFL® YS , TOEFL ITP® iPadOS 16.7+, Apple Safari 16.6+ iPad 5th generation or newer, iPad Air 3 or newer, iPad Pro <i>iPadOS availability is limited in part by hardware. Apple manages a mapping of iPadOS to specific machines.</i>
Chromebook™	App (Play Store): TOEFL ITP® & TOEFL® YS (Managed Devices no longer required but still supported) ChromeOS™ Long-term Support (LTS) ² , Chrome® browser‡ Chromebook™/ChromeOS™ mappings are listed on this Google-managed list of compatible devices .
Android™ tablet	App (Play Store): TOEFL ITP® & TOEFL® YS AndroidOS 10+, Chrome® browser‡ (Writing tests require the minimum screen size of 10.5in)
Recommended Headsets⁴	Plantronics® Model #LO A355, Califone® 3066A, Koss® #SB45, Cyber Acoustics® AC-401, iPad® testing - hardwired headsets
Differences for ProctorNow BYOP ("Bring Your Own Proctor") Secure Test Delivery	
China Server	<u>NOT</u> supported
Chromebook Speaking Tests	<u>NOT</u> supported
Test Administration: Program Workshop	
Operating Systems	Requirements for all platforms match the respective requirements for Secure Test Delivery.
Browsers	Requirements for all platforms match the respective requirements for Secure Test Delivery.

¹Microsoft Edge®, Chrome®, and Firefox® support is limited to the current version and the previous version due to forced automatic updates

²Minimum of Windows® 10 April 2018 Update (version 1803, build 10.0.17134)

³Chromebooks™ capable of running Android™ apps are required for secure testing (most manufactured after 2019).

⁴ **Bluetooth® Peripherals:** Bluetooth headphones, keyboards, and other peripherals are not supported. (*ITS is not responsible for technical difficulties that occur while testing with Bluetooth headphones.*)

Additional Information

This section details configuration information which will not affect the ITS architecture or systems but should be considered while designing your tests.

Internet Connection: Performance is typically driven by the size of the media (images, videos, audio files, voice recordings) in the test, and if the ProctorNow BYOP system is being used. For best results, candidates and testing locations should use a broadband connection with a broadband/cable download speed of about 15+ Mbps and upload speed of 3+ Mbps. You can use the [System Check](#) to confirm your download and upload speed. Please note: network instability and many other factors can affect test day experience. These minimums are a guideline.

Wireless Connections: If candidates are using a wireless network (Wi-Fi) for testing, they should consult their local technical administrator to ensure their network adheres to best practices for wireless network design. The number of devices per access point should be less than the vendor's recommendation. In addition, we recommend wireless access points with 802.11n capability using WPA2 encryption with a 100BASE-T uplink to the local area network. To reduce wireless network bottlenecks, use access points with 802.11n simultaneous dual-band (2.4GHz and 5GHz) with Gigabit uplink to the local area network. Nearby and "rogue" wireless networks, specifically those from mobile hotspot devices and smartphone tethering, will impact test performance.

Processor Speed and RAM: The system's processor speed and available memory have minimal impact on the actual appearance of the test; however, items may take longer to display with slower processors or machines with lower amounts of RAM.

Monitor Resolution: Tests can be delivered at any resolution. However, most tests are designed for resolutions of 1024x768 or better. For graphic intensive tests, it may be advantageous to require 1024x768 resolution or higher. Most computers support this resolution with the exception of netbooks and 7-inch tablets, which typically have a resolution of 1024x600.

Monitor Color Depth: The color depth refers to the number of colors that can be displayed simultaneously. Statistically, 97% of the users on our websites have 16-bit color or greater. 8-bit color support is supported on 100% of the machines, but may cause problems with graphics with complex shading.

Domain Allowlisting (Whitelisting): By adding the domains listed below to your allowlist, your testing will be able to continue even in the event that factors outside of ITS control (antivirus/ISP blocks or blacklisting).

- *.programworkshop.com
- *.programworkshop2.com
- *.starttest.com
- *.starttest2.com
- *.startpractice.com
- *.gettesting.com
- *.verifyreadiness.com
- *.starttestrp.com
 - only needed for remote proctor/ProctorNow BYOP
- *.starttest.cn
 - .cn domains only need allowlisted when delivering tests in China
- *.starttest2.cn
 - .cn domains only need allowlisted when delivering tests in China

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